


Last event







2022/Webinar - **RAILFUTURE WEBINAR** [\[link\]](#)

- Wed 12/01/2022 **Rail Recovery - how to realise the potential**
- Neil Middleton, Railfuture director and webinar organiser said: "Rail is the safest and most sustainable form of powered transport, and should be quick, comfortable, cost effective and reliable, but to many of us it doesn't seem that way at the moment.
"Putting aside the cuts caused by the downturn in passengers from current high Covid infection rates and the linked non-availability of rail staff, services have been taken out of the timetable, resulting in longer waits, journeys that then require a change in the middle and, sometimes, an early finish.
"Moreover, the fares system is yet to properly recognise the 'new normal' with its shift to hybrid working (Railfuture is **unimpressed** with the Flexi-season ticket).
"Finally, it seems that rail is not being **treated fairly** on inflation (3.8% on rail fares in March 2022 and no fuel duty increase in the Autumn 2021 budget.
"I thank everyone who joined our webinar."
- Social media hashtag (Twitter, Facebook, Instagram) for this event: **#ReturnToRail**

WEBINAR MATERIALS:

- Watch a  **YouTube** video (**90-minute recording**) from the webinar
- Click [\[Download\]](#) or [\[Display\]](#) for the slides showing results of pre-webinar survey, live poll, images of speakers, Stewart's views, and links (PDF format)
- Click [\[Download\]](#) or [\[Display\]](#) for the list of questions submitted by audience using Zoom Q&A (PDF format)

WEBINAR SPEAKERS (AND THEIR PRESENTATIONS):

- About the speakers: [\[Read Speaker Biographies\]](#) [\[Read Views of the Speakers\]](#)
- The session was mainly a Q&A panel; it started with a five-minute update from each of our speakers, shown below
- Webinar Chair: **Christian Wolmar**, Railfuture President   
- **Steve White**, Managing Director, **Southeastern**  
- **Suzanne Donnelly**, Commercial Director, Great British Railways Transition Team (GBRTT) 
- **Stewart Palmer**, Vice President and Director, Railfuture
 - Previously Managing Director of South West Trains
- **Ian Brown CBE**, Vice President and Policy Director, Railfuture
 - Previously Managing Director of Transport for London Rail